

Dorados Venue

-Terms and Conditions-

1. General Information - Welcome to Dorados Venue. By booking, visits, or using our services, you agree to be bound by these Terms and Conditions. Please read through them carefully before making a reservation.

2. Booking and Payment -

- All bookings must be confirmed with a deposit of R1000, which is fully refundable unless stated otherwise. Full payment must be made 7 days prior to the event date with certified proof of payment. Failure to complete payment on time may result in cancellation of the booking.
- Payment methods accepted include cash, direct payments.
- No third parties are allowed to change, add on, re-quote, or adjust in any way,
- The prices and rates, as well as the terms and conditions.

3. Cancellation Policy -

i. Cancellation by the client must be made in writing to the owner (Narusha Alexander) and is subject to the following conditions:

- Cancellations made within 7 days of booking – Full deposit refund.
- Cancellations made after the 7-day period – Deposit is non-refundable.
- Cancellations within 40 days of the event date – Client remains liable for 50% of the total booking cost unless a replacement booking for the same date is secured.

Emergency Cancellations: If a cancellation is due to a verifiable medical emergency or unforeseen circumstance that prevents the event from taking place, the client is still liable for 50% of the total booking cost due to the short notice and the difficulty in rebooking the venue.

4. Venue Usage -

- The client is responsible for ensuring all activities comply with legal and safety regulations.
- Any damages caused to the venue or its property . during the event will be the responsibility of the client, and repair costs will be charged accordingly.
- No alcohol is permitted on the premises.
- Guests found engaging in illegal drinking on the premises will be liable to pay a fine.
- Noise levels must be kept within permissible limits, and events must conclude by the agreed-upon time. Dorados Venue is not liable for cancellations or disruptions caused by circumstances beyond its control, including but not limited to natural disasters, pandemics or government restrictions.

5. Liability -

Dorados Venue is not liable for loss or damage to personal belongings during the event.

6. Catering and Alcohol -

- Dorados Venue is a strictly halaal venue.
- No alcohol is allowed on premises.
- Guests found engaging in illegal drinking on the premises will be liable to pay a fine.
- Catering services can be arranged through Dorados Venue. Dorados Venue works along with caterers, but clients are welcome to bring along their own.

7. Photography and Marketing -

Dorados Venue reserves the right to use photographs or videos taken at events for promotional purposed unless otherwise requested in writing by the client.

8. Changes to Terms and Conditions -

Dorados Venue reserves the right to update these Terms and Conditions at any time. Clients will be notified of any significant changes.

9. Contact Information -

Phone: 066 237 0074 (Narusha Alexander)

Address: 44 Canary Street, Joostenberg Vlakte

By confirming your booking, you acknowledge that you have read, understood, and agreed to these Terms and Conditions

Narusha Alexander

Owner

Client signature